



Update December 2024

WELCOME TO THE DAISI PROJECT BULLETIN FOR DECEMBER!



Throughout this edition, we'll sprinkle in a few Christmas puns to keep things merry and bright. We're thrilled to welcome some tree-mendously wonderful new partners to our mission, take a moment to thank our volunteers AND join us for our first in-person meet-up! Mark your calendars - it's going to be snow much fun! Happy reading, and may your bandwidth be as unlimited as our holiday spirit!

We want to use this newsletter to champion the partnership's activity and spread the news of the amazing work you are all doing to support clients and increase digital equity in Gloucestershire. **If you want to share your news with the partnership, email digital@grcc.org.uk with the subject line DAISI News.** We aim to send out our newsletter approximately every 6 weeks.

With over 180 separate entities signed up to the DAISI partnership, we would like to take the opportunity to **welcome our new and existing partners!**



YULE NEVER GUESS WHO'S JOINED THE PARTNERSHIP!

ADULT EDUCATION

Julie King, Learning Coordinator for Digital Skills, shares how their work is transforming lives:

"We deal with the beginner's digital skills courses, but Adult Education provides a wide variety of courses for adults across Gloucestershire. These include English and Maths, Apprenticeships, First Aid, Family Learning, teaching qualifications, health and wellbeing, higher-level digital skills, and employability."

Adult Education in Gloucestershire is empowering individuals to reach their full potential. By offering a diverse range of high-quality courses, from beginner-level digital skills to advanced qualifications, we're helping learners of all backgrounds to gain new skills, advance their careers, and improve their overall well-being. Our commitment to inclusive learning environments and sustainable practices ensures that everyone has the opportunity to thrive.

CHELTENHAM CENTRAL PCN

The Cheltenham Central PCN represents five local GP Practices in Cheltenham (Berkeley Place Surgery, Overton Park Surgery, Royal Crescent Surgery, Underwood Surgery, Yorkleigh Surgery) whom have approximately 53,000 registered patients. As a PCN, they employ a number of Clinical Pharmacists, Social Prescribing Link Workers for adults and young people, and Care Coordinators, as well as a number of other staff to support the delivery of the NHS Direct Enhanced Service contract. They are an inclusive, forward-thinking and innovative PCN, and were recognised with the General Practice award for PCN of the Year in November 2023.

>>> OUR TRIP TO AUSTRIA!



In October, the scenic Millstatt am See in Carinthia, Austria, hosted the latest milestone meeting of the RUSTIK project, uniting partners from across Europe. GRCC's DAISI team represented Gloucestershire alongside the University Of Gloucestershire and joined forces with the consortium to reflect on the past two years and plan the next steps in revolutionising rural sustainability through **Living Labs**. Being involved with, and delivering some, interactive sessions, lightning talks, and creative workshops offered invaluable insights, blending data experimentation with actionable strategies to bridge research and policy.

A highlight of the trip was the excursion to the Nockberge Biosphere Park (pictured), where we explored the stunning landscape and learned about sustainable initiatives while strengthening bonds. Cultural immersion in the artists' town of Gmünd added an inspiring touch, showcasing the potential of innovation and community.

As DAISI looks ahead to the project's third cycle and the mid-term Rural Pact Conference in 2025, its role in driving data-driven solutions and rural transformation remains pivotal.

Living Labs are a method to “design, test and learn from social and technical innovation in real-time.”*

*The definition is taken from the RUSTIK website.



Daniel Gale presents at the RUSTIK conference.



RUSTIK partners pose for a photo at Nockberge Biosphere Park.

Thank you to everyone who attended the DAISI Partnership HIVE Online event on Monday, November 4th, 2024. As we reflect on the meeting, we've compiled some key insights, with the most prominent themes being:

1. **Digital Accessibility:** The importance of not only inclusive technologies but also the commitment to empowering communities through accessible resources and training, spreading the gift of digital inclusion holistically.
2. **Digital Security:** A crucial issue, especially for vulnerable users. This theme resonated across all age groups, with a special focus on protecting young people from social media risks and safeguarding older adults from scams, ensuring a safer digital use for all.
3. **Coordination and Information Sharing:** Stakeholders emphasised the need for a more coordinated approach to support those who are digitally excluded, helping to wrap a supportive network around those in need.

These findings are closely interconnected. As we head into the festive season, we hope that by hosting more in-person events, we can spark greater coordination across sectors and stakeholders, nurturing the growth of digital equity in Gloucestershire and sharing the gift of inclusion for all.

>>> YOUR PRESENTS IS REQUESTED

Join us on the afternoon of Thursday, 30th January 2025 for *buzz* talks, networking and an opportunity to affect change for communities across Gloucestershire and collaborate with national DAISI partners. Whether you're a small, medium or large organisation/community project, statutory or private sector partner, everyone is welcome to participate in this event.

We are delighted to announce the *buzz* talks for this event are:

- Cyber Security for organisations
- AI (Artificial Intelligence)
- Demystifying DATA
- Low-tech solutions to Digital Barriers

Further guest speakers are to be announced!

The event will start at 2 pm with doors opening at 1:30pm. Tickets for this event are limited to two per partnership member. If you feel you need more than two tickets or have any questions about the event please email the DAISI team at digital@grcc.org.uk.

Buzz into action and secure your tickets today by visiting: <https://shorturl.at/ljM4F>



MEET THE NEWEST TEAM MEMBERS!



Motivated by a passion for meaningful work, **Daniel** found the DAISI project to be the perfect fit. Reflecting on his journey, he shares: "Having just graduated, I came back to Gloucester looking to fill my time and gain some experience. The DAISI project immediately caught my attention because of its meaningful mission and the opportunity to work with a wide range of people, which is something I definitely want to be a part of. I have an interest in machine learning and AI and I'm also excited to contribute in this area of DAISI's work."

Peter answered a call from GRCC for volunteers with IT knowledge to spend a couple of days each week helping people in our county with everyday digital problems. This was an ideal opportunity to use the knowledge he gained from working in international technical support to give back to people and help them navigate the online world. In recent years, Peter has focused his business on cyber security and has supported over 50 small businesses to become certified for Cyber Essentials, a UK Government approved certification.



BOURTON DIGITAL SKILLS COURSE

The course, led by GRCC/DAISI volunteer Ken has now come to an end and was a great success. The room was filled for 11 weeks with 8 delegates eager to learn and cement basic digital skills including using email, online shopping, managing apps and staying safe online. The course was supported by three other GRCC/DAISI volunteers – Caroline, John and Peter who all made excellent contributions to support the learners.

The volunteers will still be available to support others at the George Moore Centre in Bourton on the Water every Tuesday morning between 10.30 am and 12.30 pm as we return to a drop-in style support group. If you or someone you know might benefit from some digital support to overcome an IT issue, bring your (mobile / laptop) device and we will see how we can help.

Feedback from the group:

"More than met my expectations"

"Very relevant, learned a lot"

"Very friendly, helpful course"



DAISI Volunteer, Ken, offers a helping hand with a mobile phone query.

»» WE GET BY WITH A LITTLE ELF FROM OUR FRIENDS

185.75

That's the number of hours our DAISI Volunteers have contributed in the last 3 months! Of that, 104 hours were spent directly supporting communities.

We onboarded 6 new volunteers during this period bringing our current total to 9 established and active volunteers.

WHY STOP THERE?

We are looking for *more* Volunteers to support the running of 3 Local Digital Support groups in Tewkesbury Borough.

Highnam- Friday 12:30pm - 2pm on a bi-weekly basis

Priors Park- Every Wednesday morning, 10am-12pm

Shurdington- Every third Monday of the month, 9am start

If you know of anyone within the locality or anyone who is willing to travel to the above locations please email LaurenW@grcc.org.uk or call **07467 923154**.

We are also looking for someone with creative flare and a passion for supporting young people to enable us to make new and relevant resources on how to stay safe on social media. This can be working for home and liaising with the team specifically online, however, it would be amazing if they were able to co-produce these with young people through our partner connections.

Happy
HOLIDAYS

We hope you have a wonderful Christmas break and enjoy the holidays.

If you or your organisation would like to be part of the conversation, please contact us at digital@grcc.org.uk.

 @GrccDaisi



**TAG US IN YOUR
PHOTOS WITH
#DAISIPARTNER**



For more information about any of these groups, please contact us today on 01452 528491 or email digital@grcc.org.uk



Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation

FREE Local Digital Support



The Old School Parish, Highnam, Community Centre Trust, Newent Road, Highnam, Gloucester, GL2 8DG

12:30pm - 2pm bi weekly Friday's

We can help you with:

- 
App support
(e.g. using the NHS app)
- 
Laptop updates, Emails, Online Banking queries
- 
Recycling your old mobile phones, laptops and devices

Having issues with your device? Bring it along!






Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation

Local Digital and Technology Support Drop in

Every 3rd Monday of the Month from 9am-10:30am at Shurdington Church Hall, School Ln, Shurdington, Cheltenham GL51 4TF



Do you have difficulty with the NHS app, health and well-being apps, internet connectivity, accessibility needs or digital literacy skills?

Please contact Digital & Technology Navigator, Lauren Woods for more details on 07467 923154 or email her at laurenw@grcc.org.uk



Priors Park Neighbourhood Project



Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation

Local Digital Support

We can help you with:

- 
NHS app support
- 
Internet access & laptops available to use
- 
Employment Support
e.g. helping job seekers access online applications

10 am - 12 pm every Wednesday, starting on the 7th August 2024

Priors Park Neighbourhood Project
Jubilee 11 Neighbourhood Centre, York Road, Tewkesbury, GL20 5HU






Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation

Digital for Wellbeing

We can help you with:

- Internet access or access to devices & technology
- General digital and technology help and support
- Help to get onto the NHS app or NHS recommended apps

Where: Bourton on the Water George Moore Community Centre
Moore Road, Bourton on the Water GL54 2AZ
(We also offer 1-2-1 support)

When: Every Tuesday.
Running on a weekly basis.
Time: 10:30am-12:30pm

Please call/text Jason (Digital & Technology Inclusion Social Prescribing Link Worker) on: 07707 281803 or speak to your GP surgery for more information.




Brought to you the North Cotswolds PCN (Patient Care Network) in partnership with GRCC's DAISI project (GRCC's Digital Accessibility, Inclusion, Support & Innovation project)

