



A photo taken at the Good Things Foundation House of Lords event. From left to right; Liz Williams MBE - Board Chair of Good Things Foundation (GTF), Helen Milner OBE - CEO of GTF, Daniel Gale, Lauren Woods and Paul Fletcher, CEO of Nominet.

Update August 2024

Welcome to the DAISI Project bulletin for August! Thank you so much for all of the feedback we have received on our first newsletter!

In this edition, you can read about DAISI's upcoming project- Advancing Communities through Outreach Resources and Nurturing, the fabulous partners that have joined us recently and the new digital support groups available in Tewkesbury Borough. We're also reaching out to you to help us shape DAISI's future!

We want to use this newsletter to champion the partnership's activity and spread the news of the amazing work you are all doing to support clients and increase digital equity in Gloucestershire. **If you want to share your news with the partnership, email digital@grcc.org.uk with the subject line DAISI News.** We aim to send out our newsletter approximately every 6 weeks.

With over 170 separate entities signed up to the DAISI partnership, we would like to take the opportunity to **welcome our new partners aboard!**



INTRODUCING THE ACORN PROJECT

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Through engagement with community members, this project has been co-produced and funded entirely by The National Lottery as a learning and development project for Gloucestershire. We are proud to be working to empower communities across Gloucestershire as they navigate the ever-changing digital world.

ACORN (Advancing Communities through Outreach Resources and Nurturing) helps to close the digital divide by providing resources, building partnerships, and helping communities thrive in the digital age.

ACORN's key deliverables:

- **Data Capture:** To inform policy and planning, we work with local communities through engagement and consultation to co-design digital solutions that address their specific needs.
- **Skills Transfer:** We hope to enable peer to peer led upskilling using different approaches for both the community and organisations, informed by data capture.
- **Empowering Communities:** We will partner with organisations to bring digital equity to communities previously excluded.



The National Lottery (TNL) cheque handover at Community House. From left to right; Cara Loukes, Izzie Robinson, Ciaran Murphy (Funding Officer for TNL Community Fund), Daniel Gale, GRCC's CEO Barbara Piranty and Sabrina Dixon.



DAISI JOINS FORCES AT THE HOUSE OF LORDS TO CHAMPION DIGITAL INCLUSION



GRCC's DAISI Project at the Good Things Foundation House of Lords event. Credit: Liz Williams MBE - Board Chair of Good Things Foundation (GTF)

On Wednesday, 10th July, the DAISI Project was invited to attend a prestigious event at the House of Lords, hosted by Baroness Martha Lane Fox of Soho and the Good Things Foundation. This gathering celebrated the remarkable achievements made towards bridging the digital divide and fostering digital equity across the UK, bringing together strategic and community partners from the National Digital Inclusion Network.

As proud ambassadors of the Good Things Foundation network, GRCC's DAISI Project was delighted to be part of this momentous occasion. Our participation signified our ongoing efforts to enhance digital accessibility and equity across Gloucestershire.

A Heartfelt Thank You

We extend our sincere thanks to the Good Things Foundation and Baroness Martha Lane Fox for hosting this inspirational event. It was a privilege to be part of such a significant gathering highlighting the importance of digital equity.

As we move forward, we are inspired by the support and enthusiasm of our partners. Together, we will continue to champion digital equity, making a lasting impact on the lives of those we support. Thank you to everyone who made this event possible. Your contributions are helping to create a digitally accessible environment for all.

»»» INTERNATIONAL SOCIAL PRESCRIBING CONFERENCE

Lauren Woods, our Digital and Technology Navigator for Tewkesbury Borough, was invited to join a panel on "Addressing Innovation in Social Prescribing to Support Access", chaired by Professor Sir Muir Gray, at The International Social Prescribing Conference in London last month. Lauren spoke about her role and the role of Digital & Technology Inclusion Social Prescribing Link Worker (North Cotswolds). She discussed the importance of digital equity, building digital literacy skills, and improving health outcomes using digital. The conference reaffirmed the team's passion for digital equity and the importance of taking a grassroots approach to amplifying the voices of those most in need.



»»» MEET DAISI'S NEWEST TEAM MEMBERS



Jason Spinney is our new Technology and Digital Inclusion Social Prescribing Link Worker (North Cotswolds). Jason is passionate about technology and enabling everyone to use it to improve their health and well-being.

You may be wondering why you recognise Jason. Jason's previous role at GRCC was as our Community Development Worker for the Forest of Dean and Stroud District.

Contact Jason today, email jasons@grcc.org.uk.

Toby, our new volunteer, is a Mechanical Engineer by trade who recently completed a Masters in Development Management with a view to working abroad.

Toby wishes to work in a voluntary capacity for GRCC, supporting us in any way he can. He has travelled extensively working in the water pump industry, water extraction in Africa and the oil and gas industry.



THE ITSA DIGITAL TRUST

The ITSA Digital Trust (ITSA) is a computer recycling charity that, since 2004 has given access to digital education to over 6 million people. Their mission is to improve people's opportunities in Africa and the UK by giving access to computers and IT education. They have aligned their values with the UN Sustainable Development Goals. ITSA provides a secure, professional, disposal service for used IT equipment with data security as a top priority (GDPR and WEEE compliant and can supply Certificates of Data Erasure).

By donating to ITSA you can:

- Prevent E-Waste
- Give IT equipment a second life to benefit others
- Fulfil your CSR and ESG objectives

To find out more about becoming a partner and donating equipment, call 01242 228800 or email donations@itsadigitaltrust.org

www.itsadigitaltrust.org



The ITSA Digital Trust donating laptops to GRCC's DAISI Project.

GLOUCESTERSHIRE CARERS HUB: FREE SUPPORT AVAILABLE

Are you an unpaid carer in Gloucestershire? You are not alone. The Gloucestershire Carers Hub offers a variety of free services to help you in your important role.

Here's what you can access:

- **Information, Advice and Guidance (IAG):** The friendly Triage team can answer your questions and provide support on a range of topics and provide you with a listening ear.
- **Wellbeing Support:** Looking after your own well-being is essential. Stay connected with resources to help you remain healthy and balanced in your caring role.
- **Help Finding Other Services:** Need additional support? They can point you in the right direction.
- **Contingency Planning:** Worried about what happens if you can't support the person you care for? Get help creating a plan.
- **Carers Assessments:** The Hub can conduct full carers' assessments and create Personalised Support Plans to meet your needs.
- **Groups and Activities:** Connect with other unpaid Carers through social events, training sessions, and support groups.
- **Discounts:** Get access to special discounts through the Carer Aware discount scheme.



Speak to someone that understands the challenges of being an unpaid Carer.

Contact information:

Call the Triage Team on 0300 111 9000 or visit their website: <https://gloucestershirecarershub.co.uk/>

Open Monday, Wednesday, and Friday (9:00 am - 5:00 pm) and Tuesday & Thursday (8:00 am - 8:00 pm).

»» INTRODUCING ACCESS SOCIAL CARE

Access Social Care supports communities across England to increase their knowledge of the law and rights, providing free legal advice and information for people with health and social care needs. Access Social Care (ASC) lawyers ensure fair access to the justice system when things go wrong and help individuals use the law to secure better health and social care outcomes.

They believe people should get early legal advice and support when they need it. They use data to challenge, persuade and influence quality, policy and practice improvements, locally and nationally. Technology is used to increase efficiency and impact. To help them with design, delivery and decision-making, ASC works with Experts by Experience, ensuring their services are informed by the people their charity exists to serve. The range of advisory panels and community partners support this.

In Gloucestershire, ASC currently has two AccessAva hosting partners (Crossroads Care Gloucestershire and Building Circles). Additionally, the hub team in the county works with a range of organisations (Allsorts, Age UK Gloucestershire, Barnwood Trust and Inclusion Gloucestershire) to help individuals with health and social care needs to access the support they need.



Contact information:

enquiries@accesscharity.org.uk

or visit

www.accesscharity.org.uk

»» INSPIRING DAY AT THE GOOD THINGS FOUNDATION NETWORK DAY



GRCC's Digital Equity Manager, Daniel Gale (front row, 5th from the right) attends the Good Things Foundation meeting.

A wonderful day was had with the Good Things Foundation in Sheffield, meeting their board, CEO, and other key stakeholders!

Being involved in such rich conversations about shaping digital equity, from the local to the national level, was truly inspiring. The passion and dedication of everyone present was clear, motivating all to continue and expand their support for the community. Engaging with leaders who share the commitment to bridge the digital divide reinforced our belief in the power of collaboration. The day sparked new ideas and enthusiasm, and everyone was excited to see where the next steps would take them in their journey towards a digitally inclusive future. A huge thank you goes to all the staff, volunteers, and partners of DAISI.

»» ACCESSIBILITY ALL AREAS

Accessibility is at the forefront of everyone's mind these days, which is excellent news for many individuals who face digital barriers. Forest Pathways, in collaboration with Accessibility All Areas, is making significant strides in this area. Led by founder Guy Woodland, it is dedicated to improving digital accessibility through lived experience in the Forest of Dean.

Recently they increased their team by two, these new members of staff carried out a thorough audit of the GrowthHub.biz website. They are now set to extend this offer to other public bodies across the county. Guy and his team of visually impaired and blind auditors work hard to ensure digital spaces are accessible to all, making Gloucestershire a better place, one website at a time. Additionally, the team is collaborating with Daniel Gale, GRCC's Digital Equity Manager, and the RUSTIK project on crucial data analysis across the county.

As proud members of the DAISI network, Accessibility All Areas is committed to increasing digital accessibility. **For enquiries or to get involved, please contact** Guy Woodland at guy.woodland@aaaltd.co.uk.

»» WE'RE LOOKING FOR PARTNERS TO HELP SHAPE THE FUTURE DAISI!

As the DAISI partnership approaches 200 entities across Gloucestershire, as well as some national partners, we want you to help shape the future of the project and the support available.

We will be looking at and discussing formalisation of the cross-sector partnership, setting out the Terms of Reference mechanisms for delivery, ways to ensure a bottom-up strategy so DAISI is informed by the county as a whole, and the ways different stakeholders can support our shared vision of digital equity and accessibility.

The areas of cross-working could include:

1. Data/ Need
2. Themes
3. Resources
4. Management and Governance
5. Learning and Development
6. Cyber Security

If you or your organisation would like to be part of the conversation please contact to us at digital@grcc.org.uk.



@GrccDaisi

**DON'T FORGET TO
TAG US WITH
#DAISIPARTNER**



For more information about any of these groups, please contact us today on 01452 528491 or email digital@grcc.org.uk




Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation

Local Digital Support

We can help you with:



NHS app support



Internet access & laptops available to use



Employment Support
e.g. helping job seekers access online applications

12:30 pm - 2 pm
bi weekly on Friday's, starting on 2nd August 2024

The Old School, Highnam,
Community Centre Trust, Newent Road, Highnam, Gloucester, GL2 8DG






Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation



Local Digital and Technology Support Drop in

Every 3rd Monday of the Month from 9am-10:30am at Shurdington Church Hall, School Ln, Shurdington, Cheltenham GL51 4TF



Do you have difficulty with the NHS app, health and well-being apps, internet connectivity, accessibility needs or digital literacy skills?

Please contact Digital & Technology Navigator, Lauren Woods for more details on 07467 923154 or email her at laurenw@grcc.org.uk




Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation

Local Digital Support

We can help you with:



NHS app support



Internet access & laptops available to use



Employment Support
e.g. helping job seekers access online applications

10 am - 12 pm
every Wednesday, starting on the 7th August 2024

Priors Park Neighbourhood Project
Jubilee 11 Neighbourhood Centre, York Road, Tewkesbury, GL20 5HU






Community Action in Gloucestershire



Digital, Accessibility, Inclusion, Support & Innovation

Digital for Wellbeing

We can help you with:

- Internet access or access to devices & technology
- General digital and technology help and support
- Help to get onto the NHS app or NHS recommended apps




Where: Bourton on the Water
George Moore Community Centre
Moore Road, Bourton on the Water GL54 2AZ
(We also offer 1-2-1 support)

When: Every Tuesday.
Running on a **weekly** basis.
Time: 10:30am-12:30pm

Please call/text Jason
(Digital & Technology Inclusion Social Prescribing Link Worker)
on: 07707 281803 or speak to your GP surgery for more information.

Brought to you the North Cotswolds PCN (Patient Care Network) in partnership with GRCC's DAISI project (GRCC's Digital Accessibility, Inclusion, Support & Innovation project)

