

DAISI Newsletter

October 2025

Hello everyone! Welcome to our Autumn newsletter!

This update might be short but it's just as impactful! We've included highlights to show you the significance of our work with some wonderful stories in this edition. We are as busy as ever and would love you to come and see us! Join us at one of our Digital Drop Ins and you may meet our newest team member, Ella, if you are in Tewkesbury!

Please share your latest initiative, news or new piece of tech with the countywide DAISI partnership, by emailing digital@grcc.org.uk with the subject line 'DAISI News'.

You can keep up to date with all DAISI's work by following our social media **@daisi_project** on Instagram, Facebook, YouTube and X.

➤➤➤ GRCC Assist with CCRI Mapping Exercise

DAISI is pleased to share that we're working with the Countryside and Community Research Institute (CCRI) as part of the RUSTIK programme, to build a better understanding of Gloucestershire's digital and community ecosystem.

The CCRI Mapping Exercise aims to show who is providing support, where gaps exist, and how we can work together to make digital inclusion stronger across the county.

As a DAISI partner, we invite you to take part in the survey to talk about the digital assistance provided in partnership with support from DAISI. The survey closes on the 1st December. Please see link below.

<https://app.onlinesurveys.jisc.ac.uk/s/glos/gloucestershire-digital-inclusion-and-support-services-survey-f>

The input gathered in this survey will help shape future plans, identify local needs, and strengthen the evidence base for inclusive, community-led action.



➤➤➤ Vital Digital and Technology Support in the North Cotswolds

Jason, our Digital & Technology Inclusion Social Prescribing Link Worker, shared a recent case study from the North Cotswolds.

A lady I have been working with in Moreton is my oldest patient at 94. She is reasonably independent but being that age, she's not very active. We have been working on getting her confident with the basics of using an Android phone – calls, texts, photos, emails and using Google search and YouTube for entertainment and information gathering. She wanted to be able to keep in touch with family which she is now doing more easily.

Each time I visit now, she tells me how addicted she is at playing scrabble on her phone. She asks Google questions multiple times a day to find things out and is amazed by what it can do. She is very much enjoying her exploration of the digital world and is probably my best student in that she practices and is quite fascinated by it all.

Jason is bookable through GP surgeries in the North Cotswolds. If you would like to talk about appropriate digital support for you or your client/patient, please email Jason at jason.spinney1@nhs.net



➤➤➤ Meet Ella May!

Hi, I'm Ella-May! The new Digital and Technology Navigator for Tewkesbury Borough. I'm originally from a similar rural community in Scotland, so I understand first-hand how tricky it is to manage when the world is increasingly more and more digital, but I'm here to help! My background is in Video Game Development, and for the last few years I've been teaching Games Development as an Associate Lecturer and Independent Games Developer. I love all things digital and enjoy tackling a digital challenge! In my free time I love crochet, making chainmail jewellery, and watching the local bats flying about.



Ella May with some of the donated tech from the donation point in Mythe Surgery, Tewkesbury.



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Want to share this information with a team or client? Email us today at digital@grcc.org.uk or call 07454 066166 and we'll send you a copy!

Forest of Dean

Newent Sharing Kitchen, Newent Community Centre, 12:30-1:30pm:

Every Monday!

Forest Sensory Services, from 10am:

(Every 1st Monday)

Ruspidge Memorial Hall, 10am-12pm:

(Every 1st Monday)

Sedbury Space, 12-3pm:

(Every 2nd Tuesday)

Westbury on Severn, 12-1pm:

(Every 1st Thursday) 6th November

Gloucester

Young Persons Digital Support with Jigsaw, Parry Hall, 5-7pm:

Every Monday!

Longlevens Recycled Teenagers Group, 10am-12pm:

Every Friday!

Gloucester Library, 11am-12:30pm:

Every Tuesday!

A transitional venue change to: **St Mary De Crypt Church in The Cooke room.**

Cotswolds

Bourton on the Water, George Moore Centre, 10:30-12:30pm:

Every Tuesday

Stow on the Wold, Stow Surgery, 9 - 11:30am:

(Every 1st Tuesday)

Ebrington Village Hall, 11am-12:15pm:

(Last Saturday of the month)

***NEW* Chipping Campden Surgery, 10:30-12:30pm:**

(next dates tbc)

Fairford Community Centre:

Every Tuesday: 10-11am

Every Wednesday: 10:30am - 12pm

Lechlade Baptist Church, 10:30am-12pm:

Every Thursday

Tewkesbury

Tewkesbury Baptist Church, 10am-12pm:

Every Wednesday!

Highnam, Old School, Newent Rd 12:30-2pm:

(Fortnightly on Friday) 7th & 21st November

Shurdington Church Hall, 9am-10:30am:

(Every 3rd Monday)

Gotherington Old Chapel, 4-6pm:

(Every 3rd Tuesday)

***NEW* Northway Community Hub, 10:30-12:30pm:** (Every 1st Thursday)

***NEW* Churchdown Library, 2-3pm**

(First Wednesday of the month)

***NEW* Tewkesbury, The Black Bear, 10am-12pm:** 12th November & 17th December. **New dates for 2026 coming soon.**

***NEW* Mythe Medical Practice, 12-4pm:**

4th November & 13th November

Cheltenham

***NEW* School House Cafe, 12.30-2pm:**

Every Monday!



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Empowering Digital Confidence in Westbury-on-Severn

A community volunteer in Westbury-on-Severn reached out to GRCC after several members of the monthly coffee morning raised concerns about scams and online safety.

The ACORN team was delighted to attend and deliver an interactive workshop to a group of 11 attendees, helping them build awareness and confidence in staying safe online. This was achieved through sharing experiences and peer to peer support where everyone discussed their method for keeping password safe and private.

Following the success of this session, the group has decided to launch their own monthly digital support group, with ongoing assistance from the ACORN team. They plan to promote the sessions to a wider audience, helping more residents gain the digital skills they need.



ACORN is about empowering volunteers, communities and grassroots groups to take ownership of their digital learning and access. We're very excited to support Westbury-on-Severn's first digital support session on 6th November 2025!



Would your organisation, community group or clients benefit from a digital resource or bespoke digital support? Email the ACORN team at digital@grcc.org.uk

DAISI's Digital Triage Service

Our Digital Triage Officer, Emma, offers both professionals and the public who call, support, advice or simple signposting to digital support across the county. Emma shares an example of how she can help:

A lady contacted me asking where she could get help purchasing a laptop for her son. She is a single parent, working part time and living in social housing. Her son is autistic and has dyspraxia meaning he struggles at school. He would love to be a vet and has secured a place at Hartpury College, but was needing his own laptop. His mum was struggling financially to buy this when she contacted us. We were able to offer a donated laptop to support his studies. The feedback below is from his mum.

"Thanks so much again for the laptop, I really can't say how much it means to us. My son is so pleased with it and very grateful, he has been able to do his test assignment for college and is able to carry on his work and study at home, which, with him having autism too, he often struggles to finish tasks in the time in class and falls behind. He's also able to keep in contact with his tutor, asking for help when he needs it. We really couldn't have done this without your help, thank you so much!"

Available Monday to Friday, 9am to 4:30pm, we offer personalised advice for both individuals and professionals to address digital exclusion. Call 07454 066116 or digital@grcc.org.uk to learn more.