

Computer skills tuition in Cheltenham

Matthew Keighley is GRCC's Digital Inclusion Assistant. He coordinates our volunteers who visit people in their own homes to give them one-to-one help with IT, whether that's on a desktop computer, a laptop, or a tablet.

Recently Matthew has been helping a number of clients in Cheltenham. He really enjoys supporting clients directly and so often gives one-to-one tuition himself.

Here are a couple of testimonials from clients who have had their final sessions with Matthew and who were able to email their thoughts to him afterwards:

Carolyn: "Matthew has just left my house after helping me for over an hour on the iPad. My name is Carolyn, I am sixty-two years of age, have never been technically-minded, struggle to even work a calculator, do not possess a mobile phone and hated computers all my life. NOT ANY MORE!



"GRCC has made learning iPad skills fun and easy, just by sitting at my side and showing me the basics, with the patience of a saint, Matthew has encouraged me and this in turn has made me want to learn more and more. Thank you, GRCC, you got me started."

Matthew and Carolyn testing out the self-timer mechanism on the iPad camera app.

Sandra: "Matthew has helped me so much and has a way of making it a joy to learn. He was friendly, kind and very helpful to someone over 70, the age did not come into his way of showing me how to do the finding of anything or how to download pictures. May he go on to help many more people that need this help!"

Sandra managed to attach a picture to an email for the first time – the photo she took a few years ago of the Banksy mural in Cheltenham.



ABOUT THE DIGITAL INCLUSION PROJECT

Being able to use modern technology and navigate the internet is proving more and more important in today's society. If a person finds it difficult to send an email or complete an online grocery shop then they lack basic digital skills and might feel digitally excluded.

GRCC can offer 1-to-1 training with volunteers to help older people, the socially isolated, the vulnerable, and their carers to use the internet and feel more connected with their communities. We can also assist in setting up computer clubs in libraries and community buildings.

CONTACT US

If you're interested in finding out more about the Digital Inclusion Project, contact:

Matthew Keighley

by email on
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or call GRCC on **01452 528491**.

You can also read more about the project on our website:

www.grcc.org.uk/older-people/digital-inclusion-project

About GRCC

GRCC is an independent, Charitable Company, limited by guarantee. We are committed to strengthening and working with Gloucestershire's communities and representing them at local and national level to make sure they are heard.

We work in partnership with local and national organisations and with the communities we serve, and are part of a network of 38 Rural Community Councils across England, working under the umbrella of ACRE (Action with Communities in Rural England).

Our mission, "to enrich the lives of people in Gloucestershire by supporting them through change and enabling them to determine, shape and develop their own communities", is at the heart of everything we do – ensuring that we remain a neutral source of expert knowledge and a useful link between communities and the agencies involved in community life.

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